



# Kinetex<sup>®</sup> Limited Lifetime Warranty

Certain lifetime warranties are extended covering Kinetex<sup>®</sup> textile composite flooring. These warranties protect the original purchaser against performance deficiencies in specific categories. The length of time covered by each warranty listed below is for the useful life of the product, provided that 1) installation is in accordance with our Kinetex Installation Instructions and 2) it is maintained in accordance with the non-PreFix Kinetex Maintenance Instructions.

Kinetex orders will not be accepted unless Kinetex Adhesive is included.

## Warranties

**Product Performance:** Under normal use and when installed and maintained in accordance with our published procedures, this modular textile flooring will not delaminate along seams or lose more than five (5%) percent by weight of fiber during its useful life.

**Colorfastness (Light and Crocking):** Kinetex will resist color change caused by light for the life of the flooring, which means a colorfastness rating of 4 or better after 400 SFU's of exposure in accordance with AATCC 16. We warrant that Kinetex will resist color transfer and will exhibit permanent colorfastness (wet or dry) to crocking for the useful life of the installation as measured by AATCC Test Method 165, minimum stain rating of 4 or better when compared to AATCC Color Transference Scale.

**Stain Removal:** Kinetex will resist permanent staining caused by spots and spills. Exceptions include the following which are not the result of staining: appearance change due to damage from exposure to conditions, materials or contaminants which degrade or destroy polyester; damage resulting from non-approved cleaning agents; installation outdoors; exposure to parking lot dressing, coating or sealer; and material which has been subject to abnormal use or conditions. (In the unlikely event that the stain cannot be removed, we will pay for the material cost of Kinetex up to 100 times the size of the stain based on our invoiced price and not to exceed our invoice total.)

**Static Propensity:** Kinetex will retain permanent static protection below 3.0 KV as tested in accordance with AATCC 134 Test Method.

Should our product fail to perform as warranted above, we will resolve the deficiency at its discretion, labor included, by one or more of the following methods at no charge for materials, freight and labor: A) repair of the affected area, B) replace the affected area with comparable product, or C) refund the full purchase price of the product in the affected

areas. If Kinetex is to be replaced, areas must be cleared at the customer's expense of all equipment, furnishings, partitions, and similar materials that may have been installed or placed over the product subsequent to completion of the original installation. In the event a replacement is to be made for material that is not a current product, a replacement will be made with a comparable style from the current product line.

## Exclusions

This warranty does not cover any disfigurement or damage caused by the following factors or equipment:

1. Unsatisfactory transit or improper storage.
2. Abnormal or improper use, such as outdoor installation or in spaces within gyms where free weights are in use.
3. Improper installation. When Kinetex is installed using any method other than the approved installation methods complaints involving aesthetic dissatisfaction will not be considered. Approved installation methods vary by style.
4. Failure to use Kinetex Adhesive and failure to apply at recommended spread rate (unless PreFix).
5. Tears, burns, pulls and cuts.
6. Improper cleaning agents or methods.
7. Athletic equipment such as roller blades, ski boots and metallic spiked athletic shoes of any kind.
8. Accidental flooding and acts of God.
9. Chair glides and casters for use with Kinetex must be of a type specified / suitable for carpet or soft surface (narrow tip chair supports or 90 degree edges are not suitable). The correctly specified glide or caster will protect your investment from damage that may otherwise not be covered by the floor manufacturer's warranty.
10. Plastic Film Protection often includes adhesive. This type of protection is not recommended as its adhesive can transfer to the Kinetex face causing aggressive soiling of the product. Instead, craft paper, hardboard or similar protection is recommended.

**NOTE:** Due to the visual characteristics of modular products – pattern repeats, pattern run-off, and seams will appear more noticeable. Such visual characteristics do not constitute a manufacturing defect, and as such, should be considered when selecting Kinetex modular and its installation.